LINC School – General Terms and Conditions of sale
Dog boarding 2026/ 2027

Article 1: Preamble

LINC School provides dog training, canine sports and boarding services. These General Terms and Conditions of Sale (GTCs) apply to the dog boarding services provided by LINC School.

Article 2: Boarding Opening Hours

The boarding facility is open 6 days a week, **from Monday to Friday, from 9:00 am to 12:00 noon and from 2:00 pm to 6:00 pm.**
Visits, drop-offs and collections of your dogs **are strictly by appointment during these hours.** For the well-being of the dogs staying with us and our staff, LINC School kindly asks you to respect these opening hours.
If you are unable to attend your appointment at the agreed time (for example, due to a delayed flight or train), please inform us as soon as possible.
Appointments on Sundays and public holidays are subject to an additional €5 charge.

Article 3: Conditions for Refusal and Acceptance of Dogs

Only dogs that are identified and up to date with their vaccinations are admitted. The vaccination record and identification documents must be left with the boarding facility for the duration of the stay. LINC School reserves the right to refuse admission to any dog found to be ill or contagious.
The owner, who must have third-party liability insurance covering their dog, remains responsible for any damage caused by their dog during its stay at the boarding facility, except in the event of proven gross negligence attributable to the boarding facility.

Pre-stay visits are now compulsory before every stay.
(Except in cases of emergency, illness, etc.)
If you live too far away, we can send you videos of our facilities (kennels, exercise parks, swimming pool, heating, etc.).

A trial day (day-care basis) is also recommended in order to determine whether your dog can be accommodated.

Article 4: Advice Before a Stay

Internal deworming and external parasite treatment (fleas and ticks) are recommended before your dog arrives at the boarding facility.
If a parasite infestation that could compromise the hygiene of the boarding facility, or a health problem, is identified, the dog will receive appropriate anti-parasite treatment or veterinary care at the owner's expense.
If your dog is allergic to any substances, please inform us at the time of booking.
Owners who wish their dog to exercise with other dogs that are compatible in terms of temperament acknowledge and accept the potential risks that may result (scratches, bites, injuries, etc.).

To avoid intestinal problems, owners are advised to provide their dog's usual food.
If insufficient food is provided, the boarding facility will feed the dog with its own kibble.
Each dog staying at the boarding facility will receive his/her meals in accordance with the owner's instructions.
A pre-stay visit is recommended. It allows you to visit the boarding facility, enables us to assess your dog's temperament and ensures that all the necessary documents are complete (vaccination record, booking form).

Article 5: Booking, Invoicing and Payment Methods

The daily rate includes: accommodation, outings, cuddles, food and kennel hygiene.
The daily rate does not include: any medical or veterinary care that may be required.
Both the day of arrival and the day of departure will be charged, regardless of the time at which the dog arrives or leaves.

Accepted payment methods: cheque, cash or bank transfer.
A deposit corresponding to **50% of the total stay** is required for all bookings. This deposit is non-refundable in the event of cancellation.
The signed boarding booking form must be returned together with the deposit in order to confirm the stay.
The remaining balance is payable when the dog arrives.
Any booked stay remains fully payable, even if the owner collects their dog earlier than originally planned.

Article 6: Arrival and Departure of the Dog

The dog must be dropped off and collected by its owner. If another person is to do so, the boarding facility must be informed in advance.
Upon arrival, the dog's vaccination record must be handed over to the boarding facility. Drop-offs and collections are strictly by appointment (see Article 2).

Article 7: Liability

LINC School takes every reasonable measure to ensure that each stay runs smoothly, but accepts no liability in the following cases:

- Escape. The owner acknowledges being aware of the height of the kennel gates and the fencing around the exercise parks.
- Illness
- Death
- Parasites
- Injury

Article 8: Personal Belongings

The boarding facility accepts personal belongings (toys, mats, beds, etc.) but accepts no liability for any damage to or loss of such items.

Article 9: Illness

The owner undertakes to inform LINC School of any existing health problems, behavioural issues or veterinary treatments relating to their dog.

In the event of illness, accident or injury occurring during the dog's stay at the facility, the owner authorises LINC School to arrange any treatment deemed necessary by the veterinary clinic used by the boarding facility.

The costs arising from such treatment must be reimbursed by the owner upon presentation of the veterinary invoices or supporting documents.
The boarding facility is never responsible for the dog's health.

Its sole obligation in this respect is, if any suspicious symptoms are observed, to have the dog examined by the veterinary practice used by the facility (**VETELOY Veterinary Clinic in Saint-Eloy-les-Mines**), to follow any medical instructions prescribed, and to do so at the owner's expense.

Article 10: Death of the Dog

In the event of the death of a dog during its stay, a post-mortem examination will be carried out to determine the cause of death.

A report will be prepared by the veterinarian and a certificate will be issued to the owner, at the owner's expense.

Dogs aged **10 years or over** will not undergo a post-mortem examination unless expressly requested by the owner.

Article 11: Abandonment

If the dog cannot be collected on the date agreed in the contract, the client undertakes to inform LINC School.

If the client fails to do so, five days after the expiry of the contract, the boarding facility may entrust the dog to an animal protection organisation (or shelter), and all additional costs will be charged to the owner.

Article 12: Regulated/Categorised Dogs

LINC School accepts regulated/categorised dogs provided that their owners provide a copy of their **licence to keep the dog** and their **behavioural assessment**.

Article 13: Entire (Unneutered) Male Dogs and Female Dogs

LINC School accepts entire (unneutered) male dogs, provided they are easy-going and do not harass other dogs.

LINC School accepts unspayed female dogs **ONLY WHEN THEY ARE NOT IN SEASON**

Article 14: Unspayed Female Dogs – Management of Seasons

Unspayed female dogs are accepted at the boarding facility provided that they are **not in season at the time of arrival**.

The onset of a season must be reported to the boarding facility before the dog arrives.

Female dogs in season are not admitted to the boarding facility.

This rule is necessary in particular due to the presence of entire male dogs at the facility and is intended to preserve the safety, peace and harmonious cohabitation of all dogs staying with us.

If a female dog in season is presented without this having been reported beforehand, the boarding facility reserves the right to refuse to take the dog into its care, and the owner will be responsible for arranging its departure.

No refund will be issued.

Article 14 B: Onset of a Season During the Stay

If the first signs of a season appear during the dog's stay, the owner will be informed as soon as possible.

The boarding facility will take the necessary measures to prevent any contact with male dogs and to preserve the safety of all dogs present.

However, the continuation of the stay cannot be guaranteed if the presence of the female dog causes significant disruption to the boarding facility or compromises the safety, well-being or harmonious cohabitation of the dogs.

In such circumstances, the owner undertakes to arrange for their female dog to be collected as soon as possible.

At the time of booking, the owner must be able to designate a trusted person who can collect the dog in their absence or if they are unable to travel themselves.

The owner acknowledges having been informed of this possibility and accepts that the arrangements for the stay may be modified accordingly if the safety and operational conditions of the boarding facility can no longer be guaranteed.

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